



MSIG TRAVEL ADD-ON PET BENEFIT

F-AD-S132-V0 (Effective 18 February 2025)

Ensuring Your Pet's Safety During Travel Disruptions



Unforeseen travel setbacks can disrupt plans and create additional concerns, especially for pet owners. Ensuring your pet's care is managed seamlessly during such times is a responsibility that cannot be overlooked.

MSIG now offers the **Pet Benefit Add-On** that provides you with an allowance to cover additional pet boarding expenses that arise if your journey is unexpectedly delayed. This benefit activates after a minimum travel delay of at least 8 hours which impacted your scheduled pick up of your pet and can support you for up to 5 days. With this add-on, you can travel with confidence, knowing that your pet's care will not be compromised.

Member of PIDM

The benefit(s) payable under eligible product is protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact MSIG Insurance (Malaysia) Bhd or PIDM (visit www.pidm.gov.my).



Insurance
that sees
the heart
in everything

A Member of **MS&AD** INSURANCE GROUP

Schedule of Benefits and Premium



BENEFIT				PLAN 1 (RM)		PLAN 2 (RM)		PLAN 3 (RM)	
Pet Boarding due to Travel Delay, per day				150 (max 750)		200 (max 1,000)		250 (max 1,250)	
TYPE	AREA 1 (RM)			AREA 2 & 3 (RM)			AREA 4 (RM)*		
	PLAN 1	PLAN 2	PLAN 3	PLAN 1	PLAN 2	PLAN 3	PLAN 1	PLAN 2	PLAN 3
Single Trip Premium	7.00	9.00	11.00	10.00	13.00	16.00	7.56	9.72	11.88

TYPE	AREA 1 (RM)			AREA 2 & 3 (RM)		
	PLAN 1	PLAN 2	PLAN 3	PLAN 1	PLAN 2	PLAN 3
Annual Trip Premium*	32.40	43.20	54.00	37.80	49.68	61.56

*Premium inclusive of 8% Service Tax.

Notes:

- Pet means cat or dog.
- Only one (1) Pet Benefit is allowed for each policy regardless of the number of pets you have.

Example Scenario

Farah and Rachael both purchased a MSIG TravelRight Plus insurance policy. They both extended their policy to include **Plan 2** of the **Travel Add-on: Pet Benefit**.

Both Farah and Rachael flew to Japan for a one-week holiday and sent their pets to licensed pet boarding facility. Unfortunately, due to bad weather, their flight was delayed for 10 hours during their returned journey back to Malaysia. They were forced to extend their pets' stay at the pet boarding facility for extra 1 day as they had missed the scheduled collection time.

	FARAH	RACHAEL
Number of Pets	2 cats	1 dog
Number of Persons Travelling	Travelling alone	Travelling with spouse
Scheduled Pet Collection Date	3 January 2025	
Actual Pet Collection Date	4 January 2025	
Claim Eligibility	Both Farah and Rachael were able to claim a total payout of RM200. This is because they both had purchased the Pet Benefit add-on (Plan 2) . With the Pet Benefit add-on , Farah and Rachael were able to get some financial relief from the claim payout.	

For more information on MSIG Pet Benefit or other Travel Add-On, please contact your MSIG Insurance Adviser or visit www.msig.com.my.

The description of covers is a brief summary for quick and easy reference; the precise terms and conditions that apply are in the Policy Document.

Note: In the event of a conflict between the English and the translated versions of this leaflet, the English version shall prevail.

MSIG Insurance (Malaysia) Bhd
Registration No. 197901002705 (46983-W)

Customer Service Centre:
Level 15, Menara Hap Seng 2, Plaza Hap Seng
No. 1, Jalan P. Ramlee
50250 Kuala Lumpur

(603) 2050 8228 (603) 2026 8086

1-800-88-MSIG (6744)

myMSIG@my.msig-asia.com

www.msig.com.my

www.facebook.com/MSIGMY

For more information, please call MSIG or contact your Insurance Adviser at: